

GUIDE ON BANKS AND NON-BANKS PAYMENT FACILITIES ACCEPTING Pag-IBIG FUND PAYMENTS VIA OVERSEAS

1. Philippine National Bank (PNB)

➤ Membership Savings (MS, Pag-IBIG I Mandatory), Modified Pag-IBIG II (MP2) Savings, Loan Amortizations (Short-Term Loan [STL - Multi-Purpose Loan [MPL]/Calamity Loan [CL]/Housing Loan [HL])

▪ PNB Over-the-Counter Process

1. Go to your nearest PNB overseas branch.
2. For first-time customers, fill-out the prescribed Accredited Collecting Partner's Remittance Application Form and submit with the identification documents.
3. Inform the branch personnel that you are paying for Pag-IBIG and provide your Pag-IBIG Membership Identification Number:

Payment Type	Account Number
MS (Pag-IBIG I/Mandatory)/ STL (MPL/CL)	Pag-IBIG MID Number
MP2 Savings	MP2 Account Number
HL Amortization	Housing Account Number (HAN)

4. Make the payment. Upon settlement, you will receive a PNB Remittance Receipt indicating the Transaction Reference Number (TRN), which shall serve as proof of payment in lieu of the Collection Invoice.

Note: *There is a corresponding convenience fee for each transaction depending on the country of origin and the amount to be paid.*

▪ PNB Phone-Remit Process

1. Call-in to PNB's Phone-Remit Hotlines. Available in:
 - **US – Remittance Centers, Inc. (RCI) – 855-889-7788**
 - **US – New York – 1855-762-7628**
 - **UK – London – 0207-313-2323**

Note: *A one-time enrollment to PNB's Phone Remit must be done. The details on enrollment requirements can be found at the PNB Website (<https://www.pnb.com.ph/index.php/overseas-bills-payment-system-obps>).*

2. Upon successful enrollment, inform the Customer Service Officer that you are paying for Pag-IBIG and provide your Account Number:

Payment Type	Account Number
MS (Pag-IBIG I/Mandatory)/ STL (MPL/CL)	Pag-IBIG MID Number
MP2 Savings	MP2 Account Number
HL Amortization	HAN

3. Complete the payment over the phone. You will receive a PNB Remittance Receipt indicating the TRN which shall serve as proof of payment in lieu of the Collection Invoice in your registered e-mail address.

Note: *There is a corresponding convenience fee for each transaction depending on the country of origin and the amount to be paid.*

- **PNB Mobile App (currently only available at PNB Singapore)**

How to Sign-up

1. Download PNB Singapore Mobile App from Appstore or Google Playstore.
2. Sign up with your name and Foreign Identification Number (FIN)/National Registration Identity Card (NRIC).
3. Enter one-time password (OTP) sent to your registered mobile number.
4. Nominate your Username and Password.

Note: *For first-time remitters, kindly visit the PNB Singapore branch for a one-time branch registration requirement.*

How to Pay Bills

1. Select “Pay Bills” from the PNB Singapore Mobile App dashboard.
2. Select “Government” from the biller categories and “Pag-IBIG/Home Development Mutual Fund” from the biller list.
3. Select the Payment type, input the applicable Account Number, and click “Validate”

Payment Type	Account Number
MS (Pag-IBIG I/Mandatory)/ STL (MPL/CL)	Pag-IBIG MID Number
MP2 Savings	MP2 Account Number
HL Amortization	HAN

4. Input the payment amount and other transaction details.

- Minimum of Php 200 for MS, except for those with income that fall below the Maximum Fund Salary (MFS) which is Php 10,000
- Exact amount due for MPL and CL as indicated in the Billing Statement
- Minimum of Php 500 for MP2 Savings
- Any amount for HL Amortization

Note: *The SG dollar is already converted to the local currency using the prevailing local currency rate/SG\$ as determined by PNB Singapore.*

5. Review and confirm the details of the transaction.
6. Choose payment option (e.g., bank account, eWallet app).
7. Authorize the transaction.
8. On-screen confirmation will appear for a successful transaction with Transaction Receipt indicating the TRN, which shall serve as proof of payment in lieu of the Collection Invoice sent to customer's registered e-mail address.

Note: *There is a corresponding convenience fee for each transaction depending on the country of origin and the amount to be paid.*

2. Asia United Bank (AUB)

➤ **MS (Pag-IBIG I Mandatory), MP2 Savings, STL Amortization, and HL Amortization**

“I-Express Remit Mo Sa Pag-IBIG” Process

1. Secure and accomplish the prescribed Accredited Collecting Partner's Remittance Application Form.
2. Make a payment. Upon settlement, you will receive the machine-validated Transaction Slip indicating the TRN, which shall serve as proof of payment in lieu of the Collection Invoice.

“I-Text Mo Sa Pag-IBIG” Process

1. Secure and accomplish the prescribed Accredited Collecting Partner's Remittance Application Form.

2. Send Redi Money Number together with the following, whichever is applicable through Short Messaging System (SMS) via mobile phone:

Payment Type	Account Number
MS (Pag-IBIG I/Mandatory)/ STL (MPL/CL)	Pag-IBIG MID Number
MP2 Savings	MP2 Account Number
HL Amortization	HAN

3. Upon successful payment transaction, you will receive a text message which shall serve as proof of payment in lieu of the Collection Invoice.

Note: *There is a corresponding convenience fee for each transaction depending on the country of origin and the amount to be paid.*

3. Ventaja

➤ **MS (Pag-IBIG I Mandatory), MP2 Savings, STL Amortization, and HL Amortization**

1. Accomplish and submit the Remittance Application Form as basis for payment details.

Notes:

- a. *The amount specified in the payment/remittance form must be in Philippine Peso for payment of MS (Pag-IBIG I Mandatory)/MP2 Savings/STL (MPL/CL)/HL Amortizations.*
 - b. *The U.S. dollar is converted to the local currency using the prevailing local currency/US\$ rate as determined by Ventaja's tie up Remittance partner.*
2. Upon settlement, you will receive an official Remittance Receipt reflecting a unique TRN with attached Ventaja's valid receipt which shall serve as proof of payment in lieu of the Collection Invoice.

Note: *There is a corresponding convenience fee for each transaction depending on the country of origin and the amount to be paid.*