

## Overseas Remittance > Philippine National Bank > Phone-Remit Process Flow

### How to Pay Bills

#### 1. Call-in to PNB's Phone Remit Hotlines

Available in:

- **US - Remittance Centers, Inc. (RCI)** - 855-889-7788
- **US - New York** - 1855-762-7628
- **UK - London** - 0207-313-2323

*Note: A one-time enrollment to PNB's Phone Remit must be done. Details on enrollment requirements can be found at: <https://www.pnb.com.ph/index.php/overseas-bills-payment-system-obps>*

#### 2. Upon successful enrollment, inform the customer service officer that you are paying for Pag-IBIG and provide your member ID/reference number:

- Contribution - Pag-IBIG Membership ID (MID)
- MP2 Savings - MP2 Account Number
- Short Term Loan - Pag-IBIG Membership ID (MID)
- Calamity Loan - Pag-IBIG Membership ID (MID)
- Housing Loan - Housing Account Number (HAN) or Payment Reference Number (PRN)

#### 3. Complete the payment over the phone. You will receive a PNB Remittance Receipt in your registered email address.