

Overseas Remittance > Philippine National Bank > Over-the-Counter Process Flow

How to Pay Bills

1. Go to your nearest PNB overseas branch.
2. For first-time customers, fill out the remittance application form and submit with the identification documents.
3. Inform the branch personnel that you are paying for Pag-IBIG and provide your member ID/reference number:
 - Contribution - Pag-IBIG Membership ID (MID)
 - MP2 Savings - MP2 Account Number
 - Short Term Loan - Pag-IBIG Membership ID (MID)
 - Calamity Loan - Pag-IBIG Membership ID (MID)
 - Housing Loan - Housing Account Number (HAN) or Payment Reference Number (PRN)
4. Make the payment. Upon settlement, you will receive a PNB Remittance Receipt which serves as proof of payment.

PNB (overseas Bills Payment)

Over-the-Counter & Phone Remit Process Flow

Pag-IBIG
member/member-borrower

PNB

Remitter Enrollment

Registers as PNB Remitter, submit duly accomplished registration form and submit together with the Identification documents.

1

Received the duly accomplished registration form, performs KYC (Know-Your-Customer) and issued unique remitter ID.

2

Biller Enrollment

During initial transaction, Pag-IBIG is enrolled as a beneficiary in the remitter's record

Service Availment & Payment

Makes the payment including the remittance fee and provides the required information.

1

Received the payment including the remittance fee.

2

Generate unique PNB transaction reference number and issued receipt to Pag-IBIG member/member-borrower

3