



## QUALITY POLICY

To improve the quality of life of every Filipino, we in the Pag-IBIG Fund, commit to provide member-focused quality service, through enhancement of the provident savings and home financing system.

To sustain quality service, we shall:

- Pursue the highest standard to improve the effectiveness and efficiency of our quality management system;
- Develop and enhance services that are responsive to the growing needs of members and relevant interested parties;
- Maintain a productive work environment that promotes employees' expertise, engagement, team work, and wellness; and
- Uphold transparency and accountability.

***“Lingkod Pag-IBIG: Tapat na Serbisyo, Mula sa Puso ”***

**ACMAD RIZALDY P. MOTI**  
Chief Executive Officer